Final Exam is comprehensive (covers all material in the course)

Review all quizzes.
Review all problem assignments (HW1 through HW6, Exam1, and Exam2).

Sections to study in Chapters and Supplements

Chapter 1
  What is OM
  Differences between goods and services
  Productivity definition and measurement

Chapter 2 - Ten strategic OM decisions
Chapter 3 - All (except last few pages on MS Project software use)
Chapter 4 - All
Chapter 5 – Don’t spend time on it
Chapter 6
  Defining quality and Cost of Quality
  Taguchi loss function
  Tools of quality
  Attributes vs. Variables

Supplement 6 - All, except acceptance sampling

Chapter 7
  Four process strategies
  Crossover charts
  Process analysis and design

Supplement 7 - Break-even and NPV

Chapter 9 – Don’t spend much time on it.
Chapter 12 - All (except “fixed period” system at end)
Chapter 15 – All
Chapter 16 – Don’t spend much time on it. Know what “lean” and JIT are.
Chapter 17 – Serial and parallel reliability

Modules A, B, and D - All